



A0042343Z

MACEDON RANGES ACCOMMODATION ASSOCIATION
SUPPORTING ACCOMMODATION PROVIDERS SINCE 2002

The VOICE of the Macedon Ranges Accommodation Industry

MRAA MEMBERSHIP APPLICATION FORM

Owners Name: \_\_\_\_\_

Postal Address: \_\_\_\_\_
Postcode \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Property Name: \_\_\_\_\_

Property Description: \_\_\_\_\_ ☐☐

Property Address: \_\_\_\_\_
Postcode \_\_\_\_\_

Property Email: \_\_\_\_\_

Website: \_\_\_\_\_

Facebook URL: \_\_\_\_\_ Instagram URL: \_\_\_\_\_

Type/s of Accommodation – Please tick one or more:

- Self-contained, Hotel (Pub), Motel, Caravan Park, Country Retreat, Hosted B&B, Farm Stay, Resort, Other

Annual Fee \$55.00

I have read and agree to be adhere with the Code of Conduct provided by the MRAA. Read here

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Please return completed and signed membership form by email to: secretary@macedonranges.org.au

Please pay your Membership fee via this link: https://www.trybooking.com/CJHZR

An Invoice for Membership will be issued when paid.

If the membership application is not approved by the Committee, the fee will be refunded.



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## MACEDON RANGES ACCOMMODATION ASSOCIATION SUPPORTING ACCOMMODATION PROVIDERS SINCE 2002

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### MRAA CODE OF CONDUCT

- Conduct** members' activities by not knowingly doing harm in respect to our guests and the general public.
- Pledge** efforts to ensure that all members operate honestly and competently and in adherence to all applicable laws and regulations.
- Act** at all times with integrity in our dealings with guests, fellow members of the Association and with the general public.
- Understand** members are responsible for the guests' quiet enjoyment by maintaining the property in good tenable repair and complying with health and safety standards.
- Provide** a superior standard of service to guests.
- Understand** the laws in relation to the letting and management of short-term accommodation.
- Pledge** to uphold the highest professional standards in the work of all members including:
- meeting contractual and agreed obligations
  - engaging in honest advertising practices
  - providing clear information concerning style and quality of accommodation
  - not seeking to manipulate or take advantage of situations for personal gain that will result in unfair deprivation or damage to others
- treating guests and fellow members fairly.
- Ensure** that all accommodation offered is fitting with the standard advertised. This includes ensuring:
- all up keeping functions are performed to ensure accommodation is clean and well maintained
  - any problems with upkeep which may arise are dealt with immediately
  - consistent and regular checks of security and safety standards are maintained
  - provisions of a high standard of care in dealing with noise levels and provisions of guest privacy.
  - Members hold insurance for third party injuries and death